



Licensed Office Address
4222 Trinity Mills
Suite 260
Dallas, TX 75287

☎ **866-267-3981** from 8 am EST to 9 pm PST, Monday-Friday
from 11 am EST to 7 pm EST, Saturday

<https://www.credencerm.com/pay.html> - to pay online

Send any correspondence or payments to PO Box 2420 Southgate, MI 48195-4420

Credence Resource Management, LLC is a debt collector. We are trying to collect a debt that you owe to American Medical Response. We will use any information you give us to help collect the debt. Your creditor has authorized our office to accept a payment in the amount of \$196.00 to resolve your account for less than the full amount owed if that payment is received in our office by 10/05/2025. This is a savings to you of \$49.00. We are not obligated to renew this offer.

Our information shows:

You have an American Medical Response account with
account number: 1202452700500

As of February 22, 2025, you owed: \$ 1229.51

Between February 22, 2025 and today:

You were charged this amount in interest: + \$ 0.00

You were charged this amount in fees: + \$ 0.00

You paid or were credited this amount
toward the debt: - \$ 984.51

Total amount of the debt now: \$ 245.00

To: Henry Grays
7333 Doncaster Dr
Saint Louis, MO 63133-1709

Credence Reference: 168867770

August 13, 2025

How can you dispute the debt?

- **Call or write us by September 20, 2025, to dispute all or part of the debt.** If you do not, we will assume that our information is correct.
- **If you write us by September 20, 2025,** we must stop collection on any amount you dispute until we send you information that shows you owe the debt. You may use the form below or write to us without the form. You may also include supporting documents. We accept disputes electronically at disputes@credencerm.com.

What else can you do?

- **Write to ask for the name and address of the original creditor, if different from the current creditor.** If you write by September 20, 2025, we must stop collection until we send you that information. You may use the form below or write to us without the form. We accept such requests electronically at disputes@credencerm.com.
- **Go to www.cfpb.gov/debt-collection to learn more about your rights under federal law.** For instance, you have the right to stop or limit how we contact you.
- **Contact us about your payment options.**

Mail this form to:

Credence Resource Management, LLC
PO Box 2420
Southgate, MI 48195-4420

How do you want to respond?

Check all that apply:

- ☐ **I want to dispute the debt because I think:**
 - ☐ This is not my debt.
 - ☐ The amount is wrong.
 - ☐ Other (please describe on reverse or attach additional information).
- ☐ **I want you to send me the name and address of the original creditor.**
 - ☐ **I enclosed this amount:** \$

Make your checks payable to Credence Resource Management LLC.
Include the Credence Reference 168867770.

Henry Grays
7333 Doncaster Dr
Saint Louis, MO 63133-1709

IF YOU HAVE INSURANCE COVERAGE

We have specialists trained to help you obtain payment from your insurance company. Please call us at 866-267-3981 with your insurance information. Credence Resource Management, LLC will work with your insurance company to file your claim.